

## Packages - Bug #1570

### [libre/hplip] missing "\*.PPD" file for HP LaserJet 400 M401n.

2017-12-15 05:17 PM - ToffeeYogurtPots

<b>Status:</b> not-a-bug	<b>% Done:</b> 0%
<b>Priority:</b> bug	
<b>Assignee:</b>	
<b>Category:</b>	
<b>Description</b>	
<p>This issue is present on both Parabola and Arch. I can confirm that it does work with the free HPLIP driver as it works on Trisquel 7.0, is listed here <a href="https://developers.hp.com/hp-linux-imaging-and-printing/supported_devices/index">https://developers.hp.com/hp-linux-imaging-and-printing/supported_devices/index</a> and a very similar model (with almost identical formatter board) appears on h-node where it is confirmed to work with Trisquel 5.5 <a href="https://h-node.org/printers/view/en/717/LaserJet-Pro-400-M401dn/1/1/undef/undef/undef/Ethernet/compatibility/undef">https://h-node.org/printers/view/en/717/LaserJet-Pro-400-M401dn/1/1/undef/undef/undef/Ethernet/compatibility/undef</a></p>	
<p>Steps to reproduce:</p> <ol style="list-style-type: none"><li>1. Attempt to set-up HP LaserJet 400 M401n via 'hp-setup'.</li><li>2. Click 'next' once it discovers your device.</li><li>3. 'hp-setup' will fail to find the "*.PPD" file and prompt the user to manually select it, though it does not exist. There is "hp-laserjet_400_m401dne-ps.ppd.gz" but this is incompatible with the M401n.</li></ol>	
<p>'hp-setup' output: error: No PPD found for model laserjet_400_m401 using old algorithm. error: No appropriate print PPD file found for model hp_laserjet_400_m401n error: No PPD found for model laserjet_400_m401 using old algorithm. error: No appropriate print PPD file found for model hp_laserjet_400_m401n</p>	

### History

#### #1 - 2017-12-15 07:28 PM - ToffeeYogurtPots

Just noticed that the /usr/share/ppd/hplip/HP/ directories are very different between Parabola and Trisquel. On Parabola there seems to be a '\*.ppd' file for every supported printer whereas on Trisquel there is only 8 '\*.ppd' files. Yet on Trisquel my printer works fine.

#### #2 - 2018-02-13 01:03 PM - oaken-source

- Status changed from open to not-a-bug