

Packages - Bug #1786

libreoffice-still freezes

2018-05-05 08:30 AM - nona

Status:	fixed	% Done:	100%
Priority:	bug		
Assignee:			
Category:			
Description			
<ul style="list-style-type: none">Way to reproduce \$ pacman -Syu libreoffice-still libreoffice-still-en-gb \$ libreoffice Open a sxw document (happened with others, but I don't want to try, because it has frozen my whole system in the past, and I want to finish this bug report).Present behaviour The window freezes; no content is shown besides the title bar. The system lags, and one core is used to 100%. I need to issue sigkill {31,30,15,9,4} and whatever possible combination to kill it.Desired behaviour Being able to see and edit the document (I cannot share it, due to copyright--not mine--and privacy issues).Additional information I looked around on the web, and it seems that LibreOffice and Arch have had a long relationship on hang-ups. I can open the document with Abiword. I suspect that it is related to GTK, but I cannot make any assumptions, 'cause I know sh*t about it. Let me know if and how I can provide more useful information. <p>P.S. I like the new interface to report bugs :)</p>			

History

#1 - 2018-05-05 08:35 AM - nona

\$ uname -r
4.14.36-gnu-1-lts

\$ libreoffice --version
LibreOffice 5.4.6.2 40m0(Build:2)

\$ gtk-launch --version
3.22.30

#2 - 2018-07-18 04:59 AM - brettgilio

Despite this being a few months old, what is the status of this issue for you now? Just so I can get the latest information.

#3 - 2018-07-18 05:17 AM - isacdaavid

- Status changed from open to info needed

brettgilio wrote:

Despite this being a few months old, what is the status of this issue for you now? Just so I can get the latest information.

would you like to test it out in your machine? i'm unable to reproduce it using libreoffice-still 5.4.7-2.1 on i686. not so long ago the presence of java-runtime would make libreoffice crash, but even that seems to have been fixed now.

#4 - 2018-07-18 09:54 AM - nona

isacdaavid wrote:

brettgilio wrote:

Despite this being a few months old, what is the status of this issue for you now? Just so I can get the latest information.

would you like to test it out in your machine? i'm unable to reproduce it using libreoffice-still 5.4.7-2.1 on i686. not so long ago the presence of java-runtime would make libreoffice crash, but even that seems to have been fixed now.

I would mark it as solved, because

1. I don't have the original file anymore (it was never mine)
2. I created an sxw in Abiword, and could open it in libreoffice-fresh¹ without a problem.
3. If someone faces the same issue in the future, the issue can be re-opened.

[1] the problem that I described happened in both -fresh and -still, and I was reporting about -still, because it is supposed to be more stable

#5 - 2018-07-18 05:11 PM - isacdaavid

- % Done changed from 0 to 100

- Status changed from info needed to not-a-bug

#6 - 2018-07-18 05:12 PM - isacdaavid

- Status changed from not-a-bug to fixed