

Documentation - Housekeeping #2254

Donations -- liberapay -- not working

2019-03-27 08:39 PM - sobek

Status: fixed	% Done: 0%
Priority: wish	
Assignee:	
Category:	
Description At: https://wiki.parabola.nu/Donations#Monetary_donations Liberapay is listed. I tried to renew the donation on Liberapay, but I get the error message: "Cannot be renewed because the account of the recipient isn't ready to receive new payments." How to proceed?	

History

#1 - 2019-04-16 10:33 PM - bill-auger

- Priority changed from bug to wish
- Status changed from unconfirmed to open
- Tracker changed from Bug to Housekeeping

thanks for noticing

the last i remember, liberapay stopped accepting donations last summer - i was not aware of it until now; but it does seem to be fully operational again - i have set it to use paypal for now - that looked like the most universal option - do let us know of there is any problem with using it now

#2 - 2019-04-20 02:57 PM - sobek

Thanks for the update. Unfortunately, I do not have a PayPal account.

#3 - 2019-04-20 03:26 PM - bill-auger

is there a reason you can not get a paypal account? - according to their documentation, that is the option that is available in the most places across the world and allows donations from people who do not have a credit card - the only other option they have gave me the impression that it was only available to people in the US and europe; and people in the US would need to have a credit card - maybe we could just ditch librepay and use bitcoins - i think even fewer people have bitcoins though

would do you suggest is agreeable?

#4 - 2019-04-22 10:39 AM - sobek

I choose not to get a PayPal account. As far as I could find out on 2018-09-19 I donated to ZeMarmot and Liberapay with PayPal because there was this option:

Create a PayPal account (optional) [x] No, thanks

This is not available anymore for both options, credit card and bank account.

Looking at my Liberapay account's "Payment Processors" tab it offers PayPal and Stripe.

I do not use bitcoins. I just donated to the GIMP team with Liberapay. I could choose between:

- Card
 Visa, MasterCard, American Express
- Direct Debit
 Euro bank accounts only
- PayPal
 Not anonymous

Card does not work for me. The transaction was rejected for some reason.

Direct Debit works for me.

#5 - 2020-11-26 06:34 PM - sobek

The "do not create a PayPal account" option is back again. On liberapay I re-enabled the donation. So this issue has been resolved and can be

closed. I cannot find an option to close it.

#6 - 2020-11-26 06:58 PM - bill-auger

- Status changed from open to fixed