Packages - Bug #2686

Atril can't open pdfs on arm

2020-04-09 02:55 PM - Time4Tea

Status:	unconfirmed	**% Done:**	0%
Priority:	bug		
Assignee:			
Category:			

Description

As far as I can see, the Atril document viewer is not able to open pdf files on arm (I am using a Chromebook C201). The application opens and I get an error: 'File type PDF is not supported'. I have tried with several different pdf files, in both LXDE and Mate.

History

#1 - 2020-04-09 04:08 PM - Time4Tea

Seems to work fine on x86

#2 - 2020-04-09 05:33 PM - bill-auger

it looks like all of the 'atril' dependencies come from
archlkinuxarm, except for 'libsynctex'

```
libre/libsynctex 2019.51075-7.par2 [instalita]
Library for synchronization between TeX files and resulting file
```

that description does not indicate that it is related to PDFs -
can you try evince or some other viewer ?

#3 - 2020-04-10 01:07 AM - Time4Tea

[bill-auger](#) it turns out it was an issue with poppler. I tried evince and got the same error, but it gave more info and said it was unable to find libpoppler.so.98. My version of poppler seems to be being 'held' at 0.86.1 (which provides libpoppler.so.97), because cups-filters requires that version. So, I created a symlink for libpoppler.so.98 and now pdfs are working in both Evince and Atril.