Packages - Bug #2834

[cups-filters][tokyocabinet]: Signature is unkown trust

2020-07-11 10:48 AM - Anonymous

Status:	fixed	**% Done:**	100%
Priority:	bug		
Assignee:	bill-auger		
Category:			

Description

I tried to install packages cups and cups-pdf. The dependency cups-filters could not be installed:

```
error: cups-filters: signature from "Andreas Grapentin <andreas@grapentin.org>" is unknown trust
:: File /var/cache/pacman/pkg/cups-filters-1.27.5-1.parabola2-x86_64.pkg.tar.xz is corrupted (
invalid or corrupted package (PGP signature)).
Do you want to delete it? [Y/n]
error: failed to commit transaction (invalid or corrupted package (PGP signature))
```

I refreshed both the whole keyring and the particular key from that maintainer following step 1 in the Wiki to no avail.

Related issues:

Related to Packages - Bug #2931: [parabola-hackers]: keys are "unknown trust"...	**fixed**

History

#1 - 2020-07-11 11:39 AM - bill-auger

andreas has just extended his key expiratiweeoeon - the keyring will be rebuilt soon

to install hos packages today you can run this command:

```
$ sudo pacman-key --refresh-keys andreas@grapentin.org
```

note that the email address is taken from the error message - this is the general solution whenever you see an error of that form

#2 - 2020-07-11 11:47 AM - bill-auger

- Assignee set to oaken-source

- Status changed from unconfirmed to in progress

#3 - 2020-07-11 03:25 PM - Anonymous

Thanks, refreshing Andreas' key again worked.

#4 - 2020-07-12 01:18 AM - bill-auger

- Assignee changed from oaken-source to bill-auger

it does not work consistently though - the updated key has not yet propagated to all key-servers - it may be another day until the keyring has the updated key - i rebuilt cups-filters instead, to satisfy this ticket

#5 - 2020-07-12 01:19 AM - bill-auger

- Status changed from in progress to fixed

#6 - 2020-07-12 11:57 AM - jschwart

I'm running into this issue as well. I ran the refresh keys command at least 20 times, but it's not working yet.

#7 - 2020-07-12 12:18 PM - bill-auger

jschwart -

which package exactly? - there should be no problem with cups-filters now

if it was 'licenses', i just rebuilt that one too - do let me know if there are others

#8 - 2020-07-19 11:51 PM - nona

- File key added

I'm having a similar situation with tokyocabinet (from libretools). I keep getting

```
pacman-key --refresh-keys andreas@grapentin.org
gpg: refreshing 1 key from hkps://hkps.pool.sks-keyservers.net
gpg: keyserver refresh failed: Operation not permitted
==> ERROR: A specified local key could not be updated from a keyserver.
```

I also tried with

```
sudo pacman-key -a /tmp/key
```

(key is attached).

#9 - 2020-07-20 06:49 AM - bill-auger

- Status changed from fixed to confirmed

- Subject changed from [cups-filters] Signature is unkown trust to [cups-filters][tokyocabinet]: Signature is unkown trust

'cups-filters' is rebuilt - i will re-open this for 'tokyocabinet'

#10 - 2020-07-20 11:36 AM - bill-auger

- Status changed from confirmed to fixed

tokyocabinet is rebuilt

#11 - 2020-07-25 02:38 AM - nona

- % Done changed from 0 to 100

Thank you, bill! I was able to install `libretools' (and `tokyocabinet').

#12 - 2020-11-15 08:30 PM - bill-auger

- Related to Bug #2931: [parabola-hackers]: keys are "unknown trust" after expiry/renewal added

Files

key	12.6 KB	2020-07-19	nona